

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 03<sup>rd</sup> day of October' 2024**  
**C.G.No.50/2024-25/Kadapa Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. Y. Subramanyam & Others D.No.4/388-2,  
Netaji Colony, Kalavakota, Behind GVR Colony,  
Proddatur, Kadapa District.

Complainant

***AND***

1. Dy. Executive Engineer/O/Proddatur
2. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

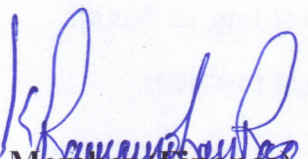
- 01.** The complainant filed the complaint during Vidyut Adalat conducted at Proddatur on 24.06.2024 stating that they are residing at Netaji Street, Proddatur and they are facing with low voltage problem.

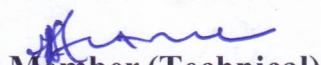


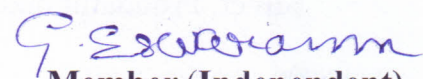
02. The said complaint was registered as C.G.No.50/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have resolved the low voltage problem in the area of the complainant.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents submitted compliance report stating that they have resolved the low voltage problem in the area of the complainant. When we contacted the complainant through phone, he reported that their low voltage problem was resolved and requested to close the complaint as the purpose is served. Since the purpose of the complainant is served, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03<sup>rd</sup> day of October'2024.

  
CHAIRPERSON

  
Member (Finance)  
03/10/2024

  
Member (Technical)

  
Member (Independent)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

